The Center and ABIM Team Up


ABIM Board Certified Physicians may now earn MOC points for work they do to improve patient care. The American Board of Internal Medicine (ABIM) will grant Maintenance of Certification (MOC) points to physicians for the work they do to help improve patient care by completing a Targeted Solutions Tool® (TST®) project.

Who Should Participate:

- Hospital-based internal medical physicians who are participating in ABIM’s MOC program
- Outpatient/Ambulatory-based internal medical physicians who are participating in ABIM’s MOC program

About the Targeted Solutions Tool (TST)

Developed by the Joint Commission Center for Transforming Healthcare (the Center), the TST is a unique online application that helps Joint Commission-accredited organizations solve some of the most persistent health care quality and safety challenges. Through a step-by-step process using Robust Process Improvement® (RPI®) and change management methodologies, the TST guides organizations in accurately measuring their actual performance, identifying their barriers to excellent performance, and then directing them to proven solutions that are customized to address each organization’s specific barriers. The TST is complimentary to Joint Commission accredited organizations. TST data is confidential – surveyors do not have access to data. The Center currently offers four TSTs:

- Hand Hygiene
- Preventing Falls
- Handoff Communications
- Safe Surgery

How to Earn MOC Points: Program Overview

Complete these five steps in order to be eligible for 20 Practice Assessment MOC points and Patient Safety MOC credit in the ABIM MOC program.

Step 1: Determine the Improvement Project and confirm your role on the project.
Roles include Team Leader and Team Member. Details are provided in Step 4. Projects started in 2017 that are completed based on the criteria in Step 4 will be eligible for MOC credit.

Step 2: Access the system
If your organization is accredited by the Joint Commission, you can self-register for a Targeted Solution Tool login and password by going to http://www.centerfortransforminghealthcare.org/tst_pfi.aspx. Select the request access
function to generate a login and password. On the first screen of the self-registration process, enter your Joint Commission healthcare organization (HCO) ID in the organization number field, and confirm that your healthcare organization’s name is displayed as a selection option. Once in a tool, you can create a project or ask to join existing projects at your organization. You can then invite any member of your staff who should have access to the tool using the Start / Project Access function.

**Step 3:** Complete required training.

Training videos and materials can be found under Start / Training in your project.

**Step 4:** Complete the additional requirements based on your role on the project.

**Project Team Leader (eligible for 20 ABIM MOC points)**

- Complete training and track training for other team members – complete own individual training within tool (step 3) and track progress of training completion for of all other team members
- Finish data collection for baseline and improve phases of the project – meet the minimum requirements for each TST project (in the table below)
- Check off solutions – implement a minimum of 2 solutions
- Establish Control Plan – Complete control plans for the solutions implemented

**Project Team Member (eligible for 20 ABIM MOC points)**

- Complete training – complete own individual training within tool (step 3)
- Complete individual data collection for 20 observations for Hand Hygiene, Hand Off Communications and Safe Surgery and/or 5 observations for Preventing Falls for the baseline and improve phases (minimum record counts for the project are provided below)

The project has a minimum **baseline** phase metric of:

<table>
<thead>
<tr>
<th>TST</th>
<th>Baseline Time Period</th>
<th>Record Count for Project</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hand Hygiene</td>
<td>2 weeks</td>
<td>200 observations</td>
</tr>
<tr>
<td>Hand Off Commun.</td>
<td>2 or 6 weeks</td>
<td>140 hand offs</td>
</tr>
<tr>
<td>Safe Surgery</td>
<td>4 weeks</td>
<td>100 observations for a single setting</td>
</tr>
<tr>
<td>Preventing Falls</td>
<td>12 weeks</td>
<td>20-30 Falls</td>
</tr>
</tbody>
</table>

The project has a minimum **improvement** phase metric of:
<table>
<thead>
<tr>
<th>TST</th>
<th>Improvement Time Period</th>
<th>Record Count for Project</th>
</tr>
</thead>
<tbody>
<tr>
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Note: In order to be eligible for the MOC, all physicians must join the project during its baseline phase. Physicians that are project team members must be recorded in the tool as an observer who has passed the training exam.

**Step 5:** Complete and submit the MOC attestation form within the TST tool.

The attestation form must be completed and submitted in order for CTH to report your completion information to ABIM for the purpose of granting MOC points. Physicians requesting MOC points will need to complete the attestation form, which will be available once the project team finishes the *Implement* phase. Physicians will need to provide their six digit ABIM ID, first name, last name, DOB and activity completion date, along with other requested information about the project, on the attestation form. Successful completion of this activity enables the participant to earn 20 Practice Assessment points and Patient Safety credit in the American Board of Internal Medicine’s (ABIM) Maintenance of Certification (MOC) program. It is the sponsor’s responsibility to submit participant completion information to ABIM for the purpose of granting the MOC points.

For questions about the Targeted Solutions Tool, email: tst_support@cth.org.
For information about ABIM’s MOC program, email request@abim.org or visit www.abim.org/moc-faq.