Cultivating a Process Improvement Mindset — From Anywhere

High reliability health care is a collective responsibility — and a shared opportunity. In top-performing health care organizations, everyone is empowered as a change agent, with effective process improvement tools, knowledge and support to drive toward zero harm.

Robust Process Improvement® (RPI®) combines Lean, Six Sigma and change management principles to provide a proven toolbox for improvement that can help organizations navigate the complex safety and quality problems within health care’s rapidly changing landscape. Leading organizations have used RPI to activate excellence across their organization, providing staff with highly effective, practical approaches to solve some of the most persistent problems in health care.

The Online Yellow Belt Training Program from the Joint Commission Center for Transforming Healthcare is a structured, engaging way to build RPI® skills quickly and effectively among all employee groups. In addition to valuable skills gained, individuals and organizations receive access to two 90-minute webinars and meet quarterly with a deployment leader to align on rollout stages, project progress and spread measures. Complementing any current training initiatives, the Center’s Yellow Belt program introduces employees to RPI® principles and its power to transform organizations and helps equip staff with the skills they need to enhance effectiveness and efficiencies in their daily work.

Through health care-specific curriculum with four hours of interactive content accessible online, the benefits include:

**Individuals**

- Receive **Yellow Belt certification** that validates:
  - learning in foundational RPI® concepts
  - skills in applying improvement tools to solve problems in daily work
  - Improve processes within their area allowing them to contribute to the goal of zero harm

**Organizations**

- Optimize quality and performance improvement efforts
- Drive staff growth, satisfaction and development
- Enhance impact of significant improvements in clinical and non-clinical processes
- Increase alignment and staff engagement in improvement initiatives with common language and methodology

Our certified team of instructors and change leaders are ready to work with organizations to develop and customize the Yellow Belt program that best fits their needs. Partner with the Center today.

For more product information, please visit: centerfortransforminghealthcare.org/work-with-us  |  Or call us at: (630) 792-5800